

# Introducing TempRE for Grip and Control. **Delivered.**

Implementing TempRE to gain Grip & Control of staffing and spend.



**Visibility and control gained over Medical Staffing spend**



**Fast implementation and successful launch, with immediate results**



**80% filled hours achieved for shifts created in December 2025**

## The Challenge

With no workforce management platform previously in place, Norfolk & Suffolk Foundation NHS Trust recognised the need to gain greater control and oversight of its medical agency staffing.

After seeking support and guidance from other NHS trusts, the Trust were recommended to partner with Liaison Workforce to explore how the TempRE system could help address its challenges.

The primary objectives were to:

- Establish control and oversight of all medical agency bookings
- Improve visibility of agency spend and activity
- Achieve cost savings to support the Trust's financial targets

## The Solution

Our expert team guided the Trust through a clear and low-effort implementation of TempRE. Key stakeholders across Finance, Medical HR, Procurement and directorate leads were engaged early to ensure clarity of roles and process.

A shared project plan outlined every stage ahead of the 3rd March 2025 go-live, supported by weekly progress meetings and focused sessions to simplify legal, financial and system requirements.

We managed agency communications, configured framework rates and commission controls, and delivered practical training to Medical HR. All existing bookings were migrated smoothly, ensuring minimal disruption and full NHSE commission compliance. This structured, step-by-step approach enabled the Trust to adopt TempRE quickly and with confidence.

Since implementing TempRE, the Trust has expanded our services and launched NHS At Work for Resident Doctors and Consultant leave, enhancing process efficiency and strengthening governance.

## The Outcomes

As a result of a fast and efficient implementation process, the Trust has realised outcomes such as:

- Successful TempRE launch on 3rd March 2025, with **Standard Placement blockers** ensuring **100% of bookings at or below the commission rate cap**, to enhance **visibility of locum spend**.
- **£407,648 total savings to date**, including £10,877 in month one; **24% of incumbent bookings** transitioned to ADE via TempRE **immediately after go-live**.
- **80% of hours filled for shifts created in December 2025**, with an average lead time of 38 days between shift creation and shift start date.
- The Trust now utilises our **Disbursement Service to manage invoicing and reporting suite Tableau**, generating **tailored operational and strategic reporting**.



*I would like to say a big thank you to Liaison, it has truly been a pleasure working alongside you with the smooth implementation of directly engaging our agency locum doctors.*

*From the get-go we received full commitment and support from Liaison who were always on hand with regular weekly meetings, prompt and timely responses to all emails and answered the phone whenever we called with any query that might crop up.*

*The implementation/transition was smooth and painless due to the direction from the Liaison team. Liaison guided us and were on hand every step of the way with their continuous assistance and amazing support.*

**Chloe Rose**  
Medical HR Specialist/Medical HR Manager



To find out more about Liaison Workforce's ADE and bank solutions, and how they can benefit your organisation or system, please get in touch on 0845 603 9000 or email [info@liaisongroup.com](mailto:info@liaisongroup.com)