VATplus Re-reviews across Wales

Unlocking quick-win savings in non-pay spend

Estimated savings of over **£3m** across Wales in the first year

The Financial Challenges across Wales

- **Severe financial pressures:** Some NHS Health Board deficits now exceed £100m.
- **Rising CIP targets:** Annual savings targets of 6%+ becoming harder to achieve due to limited visibility, oversight, and accountability.
- **Strategic need:** For quick-win, low-resource solutions to recover lost funds and reinvest in frontline services, to support moving from firefighting to future-proofing.

VATplus Re-reviews - What they are and how they can help

With **potential year-one savings of over £3m across NHS Wales**, our VATplus Re-Review Service provides a specialist, light-touch secondary VAT review for NHS organisations already using another provider.

How it works:

- Forensically identifies additional recoverable VAT missed in standard reviews.
- Correct compliance issues, protecting against future HMRC assessment for repayments
- Provide guidance and best practice to finance teams across Wales.

Why it's right for Wales:

- Rapid delivery with minimal input from Health Board teams.
- A risk-free, contingent fee model.
- Shared learning across Health Boards to drive national standards.
- Our unrivalled expertise means our re-reviews secure maximum compliant recovery and deliver one of the strongest net benefit models available.

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This was our first experience with a VATplus re-review, and we're very pleased we chose to work with Liaison.

The contingent nature of the service meant there was no financial risk to us, and it enabled us to identify and secure further significant savings that might otherwise have been overlooked.

The process was straightforward and highly effective, and we believe that wider adoption across NHS Wales could unlock substantial additional savings for frontline services.

Claire Salisbury
Deputy Director, Procurement Services

GIG CYMRU NHS WALES | Partneriaeth Cydwasanaethau Shared Services Partnership

Proven Impact with a Welsh Health Board

Challenge

- Required to maximise VAT recovery ahead of strict HMRC submission deadlines.
- Internal finance teams already stretched with BAU workload and competing priorities.
- Needed to ensure compliance and accurate returns, while minimising disruption.

Our Approach

- **Timely review:** Reports completed and issued within a week, ensuring rapid delivery of results.
- **Flexible approach:** Option to run in two stages (months 1–6 and 7–12), with results landing at the right time in-year to influence Forecast Outturn and maximise impact for 25/26.
- **Close collaboration:** with Capital and Digital teams to ensure all recovery opportunities were fully explored and assessed, and VAT principles were applied consistently.
- **Compliance assurance:** Identified and corrected any HMRC compliance issues, reducing future risk.
- **Knowledge sharing:** Guidance from the NHS Tax Centre of Excellence provided to the Health Board and cascaded across other Welsh Boards.

Outcomes

- **Over £630k** in underclaimed VAT recovered
- Fast turnaround - **Phase 2 completed in just 6 days** from data receipt to submission.
- Minimal client input - Internal teams only needed to review expert reports, **freeing them to focus on other CIP priorities**.
- Regional uplift - **Best practice and compliance guidance shared** to strengthen VAT recovery across Wales.

Liaison Financial

Transforming the health economy

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