



Implementing Social Workers on TempRE. Delivered.

Grip and control over temporary Social Worker expenditure.



100% of temporary Social Workers converted to direct engagement



£112k in net ADE savings for Social Workers to date



Visibility and control gained over temporary Social Worker expenditure

The Challenge

In April 2022, our team and North East London Foundation Trust successfully transitioned their Medical & Dental, and AHP/HSS agency booking processes in-house by implementing TempRE, moving away from their previous Master Vendor arrangement. This shift led to significant Agency Direct Engagement (ADE) utilisation and substantial cost savings.

Building on this success, the Trust aimed to extend these benefits; improved cost efficiency, visibility, and control to their Agency Social Workers, who were still engaged through non-ADE arrangements.

The Solution

To support the transition, our Regional Client Services Consultant held an implementation meeting with the Trust, outlining a detailed project plan and setting clear expectations. Weekly progress meetings were scheduled to sustain momentum and address issues promptly.

The Agency Engagement team proactively informed Personal Services suppliers of the new ADE process via TempRE, with onboarding and training delivered by our Regional Customer Services Consultant.

On the scheduled go-live date in September 2023, all Social Workers were successfully migrated from non-ADE arrangements to ADE bookings on TempRE.

The Outcomes

The implementation delivered substantial benefits, including:

- Net ADE savings of £112,000** for Social Workers to date.
- Enhanced visibility, grip and control** over temporary Social Worker expenditures.
- Broader access to Framework agencies**, facilitated through Liaison's Agency Engagement team.
- Integration of Social Workers into Trust reporting** via Liaison's self-serve reporting suite and Management Information (MI) data.
- Streamlined internal processes**, leading to improved efficiency and reduced errors.



Implementing social workers to our DE model has supported us in reaching out to other agencies and filling our social worker gaps, resulting in a saving of £112,000 for the Trust.

Gillian Mead
Temporary Staffing Booking and Transformation Manager, North East London NHS Foundation Trust



To find out more about Liaison Workforce's ADE and bank solutions, and how they can benefit your organisation or system, please get in touch on 0845 603 9000 or email info@liaisongroup.com