

Unlock 25% more from your Cost Improvement Programme with Liaison Assist



Liaison Assist



University Hospital
Southampton
NHS Foundation Trust



Savings of £78.1m
at University Hospital
Southampton NHS Trust



Real-time visibility,
assurance and
accountability



Opportunity to deliver
scalable, sustainable
CIPs across the NHS

To achieve a 25% YOY CIP uplift, NHS organisations need to do things differently.

That's exactly what University Hospital Southampton NHS Foundation Trust set out to do - and delivered.

By replacing manual spreadsheets and fragmented processes with Liaison Assist, they streamlined CIP management, improved oversight, and unlocked a 25% year-on-year increase in savings - rising from £63.6m in FY23/24, to £78.1m in FY24/25.

The Trust can now monitor 500+ active schemes at any time, with thousands tracked annually. This real-time oversight has been key to sustaining their savings growth.

Before adopting Liaison Assist, UHS faced challenges familiar to many CIP teams:

- CIPs managed through manual, spreadsheet-driven processes
- Limited strategic oversight for senior leaders
- Stretched internal capacity and under-resourced PMOs
- Inconsistent governance slowing delivery
- Minimal transformation funding, demanding smarter solutions

In addition to the significant savings, the tool continues to deliver:

- Greater visibility across the entire CIP programme
- Clearer assurance and accountability
- Faster, data-driven decision making
- Improved collaboration and operational efficiency
- Simplified reporting aligned with national guidance, by cost centre or department
- Early identification of bottlenecks
- Ability to build business cases

Southampton's results show what's possible when CIP teams are empowered with the right tools to plan, manage, and track every scheme in one place, in real time.



We have partnered with Liaison to make our Cost Improvement Programme more efficient and help us make quicker, data-driven decisions.

We want to improve the visibility of data across our team and make it easier to plan, manage and report on schemes.

Being able to access all scheme data on one platform, in real-time, allows us to collaborate and deliver our sustainable programmes.

**CIP Lead,
University Hospital
Southampton NHS
Foundation Trust**