

# Savings and Efficiencies. Delivered.

Improving the Trust's Cost Improvement Programme (CIP) with Liaison Assist



**Liaison Assist**

Automating manual tasks



**University Hospital  
Southampton**  
NHS Foundation Trust



Ability to **identify cost savings** significantly increased



Data reports are **clearer and save precious time** in identifying trends



Ease of **reporting** in line with NHSE guidance



Reputation as a **Digital Healthcare pioneer** solidified



*We have partnered with Liaison Group to implement Liaison Assist to make our Cost Improvement Programme more efficient and help us make quicker, data-driven decisions.*

*We want to improve the visibility of data across our team and make it easier to plan, manage and report on schemes. We're looking forward to being able to access all scheme data on one platform, in real-time, allowing us to collaborate and deliver our sustainable programmes."*

**Dan Jeffery**  
Cost Improvement Programme Lead



## The Challenge

University Hospital Southampton NHS Foundation Trust (UHS) needed to enhance the efficiency of its Cost Improvement Programme (CIP). Previously, the CIP relied on legacy spreadsheets for data management, which required manual input, calculations, and reporting.

These methods were time-consuming, prone to errors, and failed to provide a real-time, accessible overview of complex programmes. The system's limitations hindered the Trust's ability to rapidly identify cost-saving opportunities and implement productivity improvements across departments.



## The Solution

UHS partnered with Liaison Group to implement Liaison Assist; a specialist digital task management tool designed to streamline the management of CIP data. Liaison Assist enables the CIP team to track, manage, and report on scheme data in real-time through a single platform.

By automating processes, simplifying data input, and improving task management, the solution enhances visibility for finance managers, enabling faster and more informed decision-making. The platform also connects remote teams, fostering collaboration and efficiency.



## The Outcomes

The introduction of Liaison Assist has significantly improved UHS's ability to identify and act on cost-saving opportunities. The digital solution replaces outdated spreadsheets, reducing errors and saving time, while providing a clear and accessible overview of programme data. Liaison Assist is able to create reports in line with new NHSE requirements with simple exports, enhancing efficiency within the Trust.

UHS has solidified its reputation as a digital healthcare leader within the NHS, leveraging its Global Digital Exemplar status to innovate and share advancements in healthcare delivery and efficiency.

**To find out more about Liaison Group and how we can support your organisation, please get in touch on 0845 603 9000 or email [info@liaisongroup.com](mailto:info@liaisongroup.com)**