

Interoperable Rostering. Delivered.

Reducing medical agency spend by 20%



95% of the medics and clinicians access NHS At Work **via the app.**



Implemented in 5 weeks.



Savings of £500,000 achieved to date across 3 departments



20% reduction in medical agency pay spend

“Within 5 weeks, Liaison’s implementation team were able to guide us through the process and successfully go live with E-Rostering, which is unprecedented in the marketplace.”

Nicholas Chappells
Head of Medical Workforce
UHCW

The Challenge

University Hospitals Coventry and Warwickshire (UHCW) had found that their previous supplier couldn’t provide true interoperability, which was slowing the process of e-rostering across the organisation.

They sought a solution which was not only fully integrated, but an easy to use solution to ensure engagement with its workforce.

The Solution

UHCW opted to implement NHS At Work across the Trust, benefitting from the full support of Liaison Workforce’s product development team to make sure the app and platform were set up to the Trust’s requirements.

We worked closely with UHCW to share feedback, make improvements, and enable a smooth and timely set up and rollout across the organisation.

The Outcomes

- Implemented in **5 weeks.**
- Generating a **20% reduction** in medical agency pay spend through effective rostering.
- **95% of the medics and clinicians** access NHS at Work via the app.
- **Easier** training, **faster, more effective rollout** of platform to the workforce.
- Improved **tracking and management** of sickness.
- Huge **improvement in fill rate.**
- The **WTE decrease achieved** since Week 1 of implementation has equated to **c.£250k** in the Emergency Department alone - savings will increase as rollout is extended.
- **Savings of £500,000** achieved to date, across 3 departments.



To find out more about our E-Rostering solution NHS at Work, and how it can benefit your organisation, please get in touch on 0845 603 9000 or email info@liaisongroup.com