

# Grip and Control. Delivered.

Transforming temporary staffing spend with TempRE Bank



**£5.3m in ADE savings** achieved since go live.



**ADE spend reduction of 5.5%** between 2022/23 and 2023/24.



**Overall shift fill rate of 87%** in 2023.



**22,000 ADE and 7,500 Bank** timesheets processed, equating to more than **640,000 hours**



*We are delighted by the savings achieved.*

*Liaison Workforce has been able to provide us with complete transparency, control, visibility and real-time data which enables us to make decisions quickly.*

*We have also been able to build our medical bank which continues to grow month on month."*

**Simon Nearney**  
Director of OD & Workforce

## The Challenge

Hull University Teaching Hospitals is the largest employer in the East Yorkshire region. As demand for care continues to grow and the services that are delivered develop at pace, the NHS continues to face pressures on the funding it has available.

Historically, recruitment and retention of medical staff has been an issue due to the geographical location of the Trust, which has meant that agency spend to fill their workforce gaps was a challenge.

The senior team knew expenditure associated with temporary staffing was too high, so they needed to bring transparency and extra understanding to this area, and to create opportunities for cost efficiencies.

## The Solution

Our TempRE Bank solution provided the Trust with significant savings, enhanced visibility, and improved control over workforce management.

This transformation was supported by thorough end-user training, ongoing support, and educational resources for all system users.

By centralising booking management for both medical bank and agency staff, TempRE streamlined processes and infrastructure.

The system's pre-agreed tiering model increased compliance, offered a full audit trail, and enabled greater control over workforce management.

## The Outcomes

- Our agency invoice disbursement service **minimised administrative tasks**, provided **real-time reporting**, **reduced invoice errors**, and **improved forecasting**.
- In-depth workforce analytics and a customised KPI dashboard enabled **detailed tracking of temporary workforce spending**, making it easier to analyse trends and focus on key areas for improvement.
- **£5.3m in ADE savings** achieved since go live.
- **ADE spend reduction of 5.5%** between 2022/23 and 2023/24.
- Overall shift **fill rate of 87%** in 2023.
- **22,000 ADE and 7,500 Bank** timesheets processed, equating to more than **640,000 hours**.



To find out more about our bank and collaborative bank solutions, and how they can benefit your organisation or system, please get in touch on 0845 603 9000 or email [info@liaisongroup.com](mailto:info@liaisongroup.com)