Liaison Workforce: Staff-friendly workforce benefits for your NHS workforce

WHO WE ARE...

Liaison Workforce delivers NHS workforce transformation to realise the great potential of the NHS workforce. We partner with the NHS to build and bring together workforce tools and solutions in an interoperable platform that helps to solve people challenges and increase efficiency.

We also help the NHS to grip and control its bank and agency spend, finding savings which can be channelled to where they are needed the most - whether that be recruiting more frontline staff, improving retention of existing staff, funding additional equipment, or helping to free up more beds.

WHY LIAISON?

- We partner with **57** Trusts and Health Boards across the UK.
- In the last 3 years, we have saved the NHS over £100m from our Workforce solutions.
- We save £120,000 £290,000 per £1m agency spend, delivering a recurrent cost reduction of 12-28% by improving organisational grip and control of temporary staffing budgets.
- Our solutions are part of an interoperable, featurerich, app-enabled platform which is supported by experts and advanced technology - delivering exceptional experiences, unique actionable insights, and NHS workforce transformation.
- All our services can be direct awarded from an NHS framework.
- There's no risk most of our solutions are implemented using a shared benefits model.

MAKING AN IMPACT

What is 'Benefits'?

Benefits enables your organisation to offer a wide range of staff-friendly employee benefits at no cost; generating primary and secondary CiP savings as well as improving employee retention and engagement.



Through your own bespoke branded staff benefits portal, we engage staff with the benefits on offer at your organisation by making the platform:

- Easy to access
- Available from a single go-to-place for all Trust benefits
- · Viewable at any time, from anywhere, on any device

How does it work?

To make it easy for your staff to access their staff benefits portal and to increase awareness of the range of benefits on offer, all your workforce needs to do is download our free NHS mobile app.

Having a single, tailored portal means that staff can access all of their available benefits and immediately place orders for their home technology, EAP, family holidays, car leasing, cycle to work, and discount vouchers.

By paying a little at a time from their salaries, staff save when ordering products (excluding national insurance and their pension contributions), but the biggest benefit of all is that they can easily spread their repayments.

What are the Benefits to your organisation?

Through our work with trusts, we have proven that offering a wide range of staff benefits increases employee retention rates, resulting in secondary CiP savings of over £160,000 per annum for a trust of 8,000 staff.



With the benefit program proving so successful for staff, it was pleasing to realise that not only was the Trust making primary CiP savings in Pension Contributions Savings but also secondary CiP savings in Staff Retention and Recruitment Savings too!"

Lisa Steptoe, Senior Project Accountant, South Central Ambulance NHS Foundation Trust