

WHO WE ARE...

Liaison Workforce delivers technology solutions to maximise productivity in the NHS workforce. We partner with the NHS to build and bring together workforce tools and solutions in an integrated platform that helps to solve people challenges and increase efficiency.

We also help the NHS with gaining greater grip and control of its bank and agency spend, finding savings which can be channelled to where they are needed the most - whether that be recruiting more frontline staff, improving retention of existing staff, funding additional equipment, or helping to free up more beds.

WHY LIAISON?

- We partner with **57 Trusts and Health Boards** across the UK.
- In the last 3 years, we have **saved the NHS over £100m** from our Workforce solutions.
- We save £120,000– £290,000 per £1m agency spend, delivering a recurrent **cost reduction of 12-28%**.
- Our solutions are part of a **feature-rich, app-enabled** platform which is supported by experts and advanced technology - delivering exceptional experiences, unique actionable insights, and maximising NHS workforce productivity.
- All our services can be procured via **direct award** from an NHS framework.
- **There's no risk** – most of our solutions are implemented using a shared benefits or contingent pricing model.

MAKING AN IMPACT...

Implementing the latest NHS - designed rostering technology - The story so far at UHCW

The challenge

The Trust had found that their previous supplier couldn't provide true interoperability, which was slowing the process of e-rostering across the organisation. They sought a solution which was not only fully integrated, but an easy to use solution to ensure engagement with its workforce.

The solution

The Trust opted to implement NHS At Work across the Trust, benefitting from the full support of Liaison Workforce's product development team to make sure the app and platform were set up to the Trust's requirements. UHCW and Liaison Workforce worked closely to share feedback, make improvements, and enable a smooth and timely set up and rollout across the organisation.

The results so far

"We have seen a huge improvement in our fill rate – ED have ALL required shifts filled until January 2024." The WTE decrease achieved since Week 1 of implementation has equated to c. £250k in the Emergency Department alone – savings which will increase as rollout is extended.

- 95% of the medics and clinicians access NHS At Work via the app
- Rolled out to 22% of medics across the Trust
- Time is saved on outsourcing to TempRE for payroll
- Tracking and management of sickness has been improved
- Time saved through greater efficiency and autonomy



“NHS At Work gives you the information you need, monitors everything a Trust needs to, and it's easy to use – it's spot on.”

Catherine Jacobs, Project Manager,
Medic e-Rostering, UHCW

