



## **Liaison Care: Glossary of Services**

November 2023

# Glossary of Services

Product/Services	Description
<b>CHC 3 and 12 Month Reviews</b>	Review of individuals 3 months after they have received eligibility, then again every 12 months to make sure the package of care sufficiently meets the ongoing health need.
<b>MDT and DST</b>	An evidence-based approach to review care and support needs to consider eligibility for NHS continuing healthcare ensuring the individual/family member is informed of the decision-making process.
<b>Complex/High Cost Packages/Inter-Agency Disputes</b>	Health funded packages of Care requiring an enhanced evidence-based review of the package of care.
<b>Joint Funding Reviews</b>	Where an individual has been determined as not having a Primary Health Need, but some needs might be legitimately met through Health funding. The ICB and LA agree to jointly fund a care package.
<b>CHC Appeals</b>	Cases where the individual/family rep wants to appeal the CHC eligibility decision.
<b>Retrospective Reviews</b>	A person pursuing a CHC consideration for an individual who is still in care, or previously received care, but who has not been assessed for CHC eligibility.
<b>121 Funding Assessments</b>	Where an individual has been determined as not having a Primary Health Need, but some needs might be legitimately met through Health funding. The ICB and LA agree to jointly fund a care package.

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<b>Audit and Assurance</b>	Assurance of CHC Assessment activity and Recommendations for eligibility. Identifies variance and inconsistency. Looks to aid robust decision making. Monitored decisions of CHC. Additional over lay of existing teams to support new ways of working and sustainable change, including improved cost control. Can be supported by transformation work.
<b>Children's and Young People's Services</b>	Assessment and Review of Continuing Care arrangements. Recommendations for consistency and improvement. Coaching support where required. Revised local practice and policy frameworks.
<b>Transformation and Consultancy support</b>	Transformation support offers a range of skills and experience to an ICS to support improved practice, reduce costs, identify variation and unnecessary expenditure. This includes but is not limited to revised commissioning responses to market management, market development, best practice and revised policy and protocols. Applied to multiple areas/issues.
<b>D2A</b>	Examination of the cause of activity pressures and unwarranted variation in D2A pathways. Improvement recommendations. Revised pathway support.