

Case study

Bank developed at speed to support Covid-19 vaccination rollout



From conversation to live system in two weeks



Over 1,000 workers registered in first two weeks



100+ collaborative system partners



18 locations (and counting)

The Challenge

With the Covid-19 vaccination rollout beginning, NHS Cheshire Clinical Commissioning Group (Cheshire CCG) required an inventive option quickly for managing the vaccination workforce.

To successfully deliver the Covid-19 vaccination programme in the Cheshire region, a huge coordination of clinical and administrative workers has been essential. A solution was required to ensure staffing to support the vaccine programme could be provided as quickly and as smoothly as possible, despite ongoing pressures in the NHS as a result of the pandemic.

The Solution

Within the Cheshire region, Liaison Workforce developed and implemented an innovative digital infrastructure to support the establishment and management of an effective Vaccination Bank at speed; working with Cheshire CCG, Mid Cheshire Hospitals NHS Foundation Trust and NHS Midlands & Lancashire Commissioning Support Unit. Liaison Workforce enabled collaboration between other system partners including Integrated Care Partnerships, local councils, 18 Primary Care Networks (PCNs) and 79 GP practices to support the delivery of this vital vaccination programme across Cheshire.

The implementation of the Cheshire Vaccination Bank was also supported by Mid Cheshire Hospitals NHS Foundation Trust, who took on the key responsibility of assessing tax and pension information, distributing worker contracts and marking workers as compliant on TempRE; working with Liaison Workforce to ensure implementation was carried out at pace.

Liaison Workforce is the strategic partner providing the technology and managed service for the Cheshire Vaccination Bank. TempRE, the technology platform and mobile app powering the Bank, manages shifts, timesheets and payroll for the workers, whether existing, temporary or voluntary. The Vaccination Bank solution is a bespoke adaptation of Liaison Workforce's bank and collaborative bank solution, which supports regions throughout the UK with their workforce management.

Client

NHS
Cheshire
Clinical Commissioning Group

Location

Cheshire

Date

December 2020 – January 2021

Challenge

To manage a vaccination workforce

Solutions

- mii Bank
- mii Collaborative Bank

Collaborative Partners



Cheshire West and Chester



Cheshire East Council



Cheshire West Integrated Care Partnership



Cheshire East Integrated Care Partnership



NHS
Mid Cheshire Hospitals
NHS Foundation Trust

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The Solution (continued)

The Bank's dedicated website – www.cheshirevacccbank.net – hosts a variety of information on the service and acts as a platform for the recruitment of paid and voluntary workers, providing information about how the Bank works and the roles and locations available, as well as a registration process for interested candidates to sign up.



We required a rapid response to establishing a system which would help us to manage our vaccination workforce. Liaison Workforce listened to what we needed and approached our needs with speed, flexibility and a willingness to support and adapt. They have really eased the process of getting everything set up with the experience they have brought to the situation, and ensured that we are able to deliver this essential vaccination programme across Cheshire."

Reza Rahmani-Torkaman

Head of Programme
Management Office,
NHS Cheshire Clinical
Commissioning Group (CCG)

The Outcomes

With the pandemic continuing to rapidly spread, speed was of the essence when establishing the much-needed vaccination programme. Therefore, a rapid response was required to support the CCG, with significant progress being made in a very short space of time.

- ✓ Within 2 weeks, Liaison Workforce's team had established the requirements of the project and delivered both the digital bank solution via TempRE and a dedicated website in order to support the registration of sufficient staff to allow the vaccination programme to begin on schedule.
- ✓ With the first two weeks of the bank being live, over 1,000 clinical and administrative professionals and clinical volunteers were registered to ensure shifts were filled and the programme could be supported safely and effectively.
- ✓ This has reduced pressure on GPs and enabled Covid-19 vaccines to be administered across 18 initial locations quickly and to the most vulnerable groups in the community.

Next steps

The Cheshire Vaccination Bank has received a significant amount of recognition from across the North West, and continues to register workers and volunteers to help administer the vaccination programme effectively across the region.

If a similar bank, or other digitised solution, would benefit your Covid-19 vaccination and/or recovery efforts, we can work with your trust or system to establish the most effective option(s). To find out more, please get in touch on info@liasiongroup.com



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