

KPI Reports



Liaison NHS Foundation Trust KPI's

This report shows monthly KPI's for Liaison NHS Foundation Trust. The report can be filtered to a specific month using the select month filter and the number of months shown in the trend charts on the front page can be amended with the Number of trend months parameter.

The date field used for this report can be amended by using the select date field parameter which can be found by clicking on the filter icon in the top right-hand corner of each dashboard. This can be changed to select the shift start date or the W/C confirmed date.

Please note that the long term agency worker section of this report will always use the start date of the shift

You can also filter this report by timesheet status using the select timesheet status parameter. This can be set to include all excluding did not work or shifts with a timesheet status of paid only.

This report has been set up so you can only select previous months. This means that if you select any current or future months all data will disappear from the report.

All KPI's are clickable and will take you through to a detailed breakdown for each metric. Please see the below explanations of the KPI's in this report;

Percentage of Shifts Booked Through Bank

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of shifts between bank and agency month by month with the right-hand month being the one selected.

Hours Booked Through Bank

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of hours between bank and agency month by month with the right-hand month being the one selected

Percentage of Hours Booked Over the Standard Bank Rates - This KPI includes FY1-2 and ST1-5 grades only

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the number of shifts booked at a pay rate under, equal or over the trusts standard bank rates month by month with the right-hand month being the one selected.

All standard rates are compared against worker pay only so VAT, NI and Pension etc is not included.

Long Term Agency Workers - This Includes Agency Workers Only

This KPI is based on filled shifts booked through TempRE only and shows the number of long terms workers at the trust month on month.

Please note that the long term agency worker section of this report will always use the start date of the shift

For the purposes of this report a long-term worker is taken to be anyone who has worked for more than 52 weeks consecutively at the earliest point in the month. Please note that the consecutive weeks figures allows for up to a 6 week gap in working.

Please note that shifts worked for the Heart of England Foundation Trust before the merger will not be included in any calculations for consecutive months worked.



Liaison NHS Foundation Trust KPI's

Percentage of Hours Booked by Reason

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of shifts booked for each reason month on month with the right-hand month being the one selected.

Percentage of Hours Booked by Shift Type

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of shifts booked for each shift type month on month with the right-hand month being the one selected.

Percentage of Hours Booked Over the SCP Pay Rates - This includes agency locums only

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of shifts booked at a pay rate under, equal or over the trusts SCP pay rates month on month with the right-hand month being the one selected.

All SCP pay rates are compared against worker pay only so VAT, NI and Pension etc is not included.

Percentage of Hours Booked Over the SCP Commission Rates - This includes agency locums only

This KPI is based on filled shifts booked through TempRE only with all dates based on the end date of the shift. The trend shows the percentage of shifts booked at a pay rate under, equal or over the trusts SCP pay rates month on month with the right-hand month being the one selected.

All SCP pay rates are compared against commission only so VAT is not included.



Liaison NHS Foundation Trust

Shifts Confirmed 11/11/2021

Click On an Alert To See Job Level Detail



Rates Over £99

Figures include pay, NI (assumed at 13.8%) and commission VAT Has Not been added for standard placement



1.5 x Caps < £100

Figures include pay, NI (assumed at 13.8%) and commission VAT Has Not been added for standard placement



Standard Placement



6 Months WTE

WTE is based on a 40 hour working week for locums and a 37.5 hour working week for all other staff types



4 Jobs

57% (4 of 7) jobs with shifts confirmed yesterday had total charge rates Over £99

2 Jobs

29% (2 of 7) Agency jobs with shifts confirmed vesterday had rates over 1.5 x Caps < £100

2 Jobs

29% (2 of 7) jobs had Standard Placement shifts confirmed yesterday

0% (0 of 7) jobs had over 6 Months WTE

O Jobs

Jobs Over 50k

Figures include pay, NI (assumed at 13.8%) and commission with VAT added for standard placement



Extended Jobs



Shifts 30 Days Ahead



Retrospective Shifts

confirmed yesterday

For the purposes of this report a shift is coonsidered to be retrospective if it is Created After The Start Date

O Jobs

0% (0 of 7) jobs had Over £50k confirmed vesterday

5 Jobs

71% (5 of 7) jobs with shifts confirmed yesterday have been Extended

O Jobs

0% (0 of 7) jobs with shifts confirmed yesterday had start dates 30 Days or more in the future

1 Joh

14% (1 of 7) of jobs with shifts confirmed yesterday had Retrospective shifts



SCP Pay Rates

Changing the global

Liaison NHS Foundation Trust

KPI Dashboard - October 2021 (Shift Start Date)

All Staff Type | All Division | All Site | All Specialty

Timesheet Status All (Excluding Did Not Work) | Date Field Shift Start Date



health economy 51,834 hours were booked with a Shift Start Date in October 2021, compared to 54,203 Agency hours booked in the previous month. 51.834 Bank 27,073 Agency hours booked, compared to 26,692.6 the previous month. Hours Booked 24,762 Bank hours booked, compared to 27,510.4 the previous month. Agency 46% There have been 2.725 bank shifts booked with a Shift Start Date date in October 2021. Bank compared to 3,145 agency shifts booked for the same period. This gives a bank fill rate of Of Shifts Were Booked 46%, which has decreased from 49% bank fill rate the previous month. Through Bank Vacancy 73% 3,924 The top reason for booking in October 2021 was Vacancy with 4,296 shifts booked. Covid-19 (pressu. of Shifts had a booking Additional demand / resource was the second most popular reason for booking with 349 Sickness reason of Vacancy shifts booked. Additional Resou. Agency Direct E.. 36 There are 36 workers booked for longer than 12 months in October 2021, which has Long Term Agency increased from 31 long term workers the previous month Workers 19,761 Core hrs (36.6% of total) - Down 1,899 month on month. Core 19,761 19,091 Unsocial hrs (35.4% of total) - Down 186 month on month. 19,76° Unsocial 12,258 Day hrs (22.7% of total) - Down 258 month on month. Hours were booked wit 19,277 20,378 19,091 19,752 21,416 17,912 Day 431 Night/Saturday hrs (0.8% of total) - Down 5 month on month. 22.095 a shift type of Core 12,516 293 Sunday/Bank Holiday hrs (0.5% of total) - Down 22 month on month. 12,258 Night/Saturday 6,064 bank hours with a Shift Start Date in October 2021 were booked at rates exceededing Over 31% the standard bank pay rates for the trust. This means that 31% of bank hours exceeded these Equal of Bank Locum Hours rates which has increased from the 22% which exceeded the standard bank rates the Exceeded the Standard Under previous month. Bank Rates *Includes FY1-2 and ST1-5 only Over 1% 78 hours with a Shift Start Date in October 2021 were booked at rates which exceededing the Equal of Agency Locum Hour SCP pay rates for medical locums. This means that 1% of hours exceeded these rates which Exceeded the SCP Under has increased from the 0% which exceeded them in the previous month. 6,48 Commission Rates Over 56% 7.904 hours with a Shift Start Date in October 2021 were booked at rates which exceededing Equal Of Agency Locum the SCP pay rates for agency medical locums. This means that 56% of hours exceeded these Hours Exceeded the Under rates which has decreased from the 59% which exceeded them in the previous month.



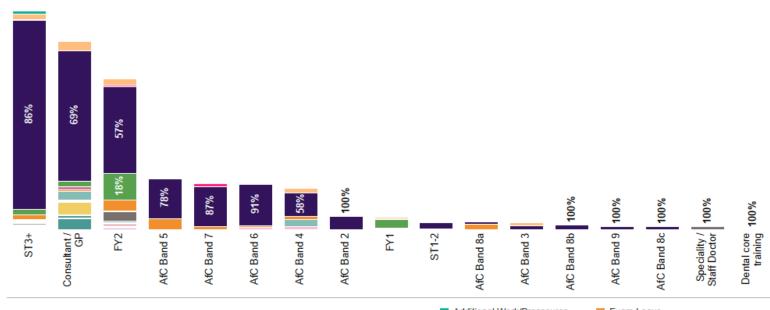
Liaison NHS Foundation Trust

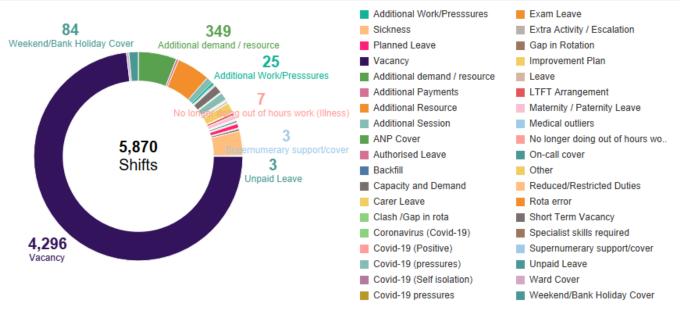
Shifts by Booking Reason - October 2021 (Shift Start Date)

All Staff Type | All Division | All Site | All Specialty

Timesheet Status All (Excluding Did Not Work) | Date Field Shift Start Date







Start Date				$\overline{}$	_	$\overline{}$	_	_	
Booking Reason (group)	Division 107	Division 111	Division 135	Division 161	Division 173	Division 305	Division 390	Division 673	Grand Total
Additional demand / resource	2	289			46	12			349
Additional Payments								21	21
Additional Resource	122	86	42		37	17			304
Additional Session		56			4				60
Additional Work/Presssures							25		25
ANP Cover		1							1
Authorised Leave		2			8				10
Backfill		1		5					6
Capacity and Demand		73							73
Carer Leave		2							2
Clash /Gap in rota					2				2
Coronavirus (Covid-19)							6		6
Covid-19 (Positive)		2							2
Covid-19 (pressures)	53	11			6				70
Covid-19 (Self isolation)					3	1	2		6
Covid-19 pressures							8		8
Exam Leave						5			5
Extra Activity / Escalation		2		1		11			14
Gap in Rotation						6			6
Improvement Plan		90							90
Leave		1			4				5
LTFT Arrangement		24				1			25
Maternity / Paternity Leave	15			2			21		38
Medical outliers		6							6
No longer doing out of hours						7			7
On-call cover		1			1		16		18
Other		6					3	2	11
Planned Leave				5	24	7	4		40
Reduced/Restricted Duties						2			2
Rota error		6							6
Short Term Vacancy		1			20				21
Sickness	53	72		14	35	17	5	23	219
Specialist skills required		5							5
Supernumerary support/cover					3				3
Unpaid Leave						3			3
Vacancy	721	1,915		148	106	568	687	151	4,296
Ward Cover					20			1	21
Weekend/Bank Holiday Cover		64			18	2			84

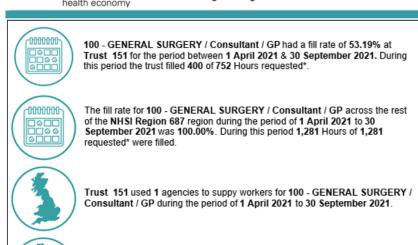


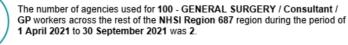
Trust 151 Hard To Fill - 100 - GENERAL SURGERY / Consultant / GP

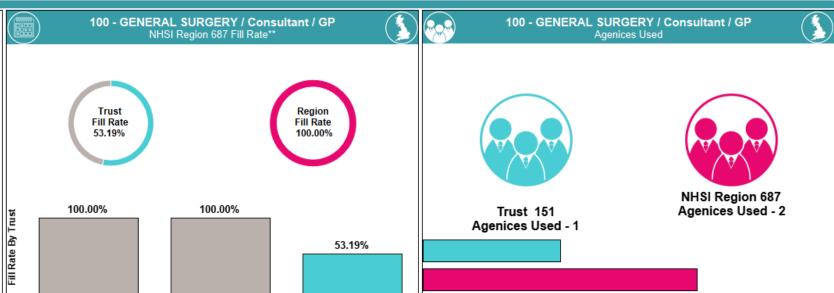
Includes shifts with a start date between 1 April 2021 & 30 September 2021

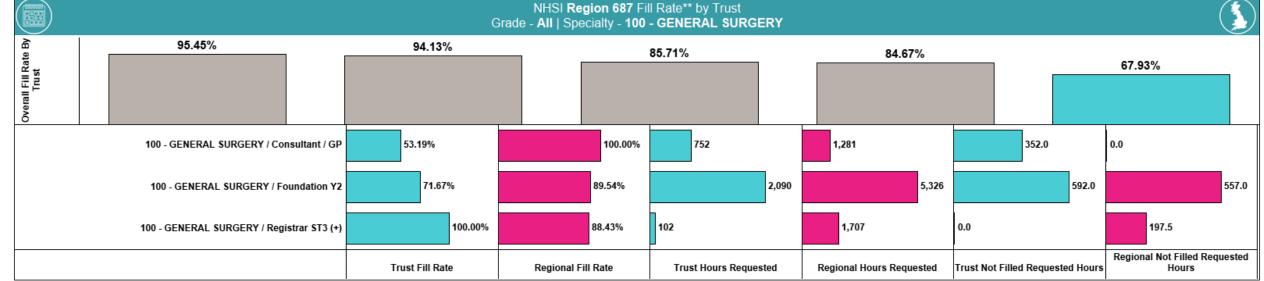
Changing the global health economy

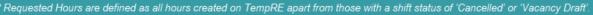
Regional Figures include data from all trusts within the region apart from the selected trust. Only Grades and Specialties used by the selected trust (within the selected date period) are included.











^{*} Fill rate is defined as the percentage of requested Hours that have a shift status of filled or partially filled with a confirmed candidate.





Non Extended Shifts

Liaison NHS Foundation Trust Extended Booking Reports

For jobs with shifts with a Start Date on or after 1 January 2021



Division 416

was the division with the highest number of jobs (33) extended within the selected time period. The job with the most number of extensions (7) was 5F6BD.

Agency 138

was the agency with the highest number of jobs (4) extended within the selected time period. The job with the most number of extensions (20) was 4FC3D.

Band 6

was the grade with the highest number of jobs (17) extended within the selected time period. The job with the most number of extensions (20) was TSCCG.

810 - RADIOLOGY

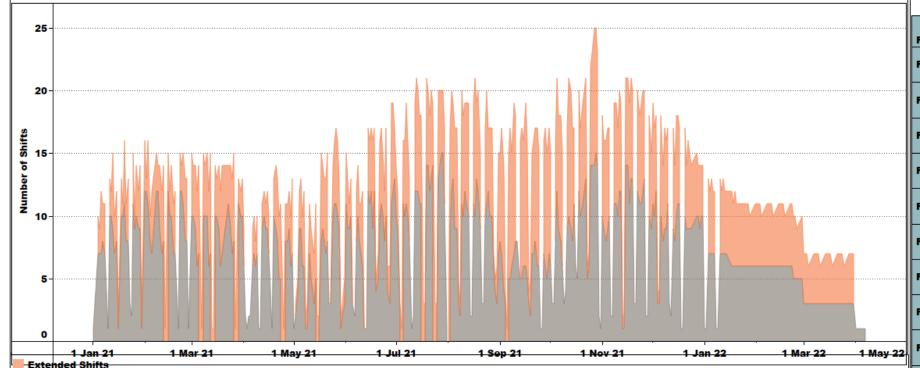
was the specialty with the highest number of jobs (10) extended within the selected time period. The job with the most number of extensions (20) was 4FC3D.

Candidate 188

was the candidate with the highest number of extensions (20) across 1 job(s).



Shows the number of shifts (Based on Start Date) split by those that have been added as the original shifts for a job and those that have been added as an extension.



Number of Extensions by user

Shows the number of extensions for jobs requested by each user.

Based on Start Date. (Top 10 Only)

1	Requested By	Times Extended
	Requester 135	37
	Requester 131	16
	Requester 411	16
	Requester 129	15
	Requester 179	14
	Requester 207	10
	Requester 139	6
	Requester 398	6
2	Requester 472	5
	Requester 116	4
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Liaison NHS Foundation Trust

Extended Bookings

Includes Jobs which have shifts with a Start Date on or after 1 January 2021

Creation Date bubble size is determinded by the number of shifts for that date



Job Reference	Candidate	NHSI Grade	Cost Centre Name	Placement	Booker												
IFC3D	Candidate 188	Band 7	Cost Centre 148	Agency Direct Employment	2 Bookers			(D)		M	1000						
A620	Candidate 155	Band 6	Cost Centre 272	Agency Direct Employment	Booker 318			000) •)	•						
rsccg	Candidate 330	Band 6	Cost Centre 148	Agency Direct Employment	3 Bookers												
2B73D	Candidate 935	Band 7	Cost Centre 134	Agency Direct Employment	2 Bookers			()							
FS2C8	Candidate 149	Band 6	Cost Centre 285	Agency Direct Employment	5 Bookers	• 🔾											
C431C	Candidate 696	Band 6	Cost Centre 148	Agency Direct Employment	Booker 648												
9F35	Candidate 496	Band 7	Cost Centre 148	Agency Direct Employment	Booker 648) <u>0</u> 0)					
F6BD	5 Candidates	Foundation Y2	Cost Centre 492	Agency Direct Employment	2 Bookers				(
594B9	3 Candidates	Band 6	Cost Centre 164	2 Placement Types	4 Bookers					0							
34ADA	2 Candidates	Band 6	Cost Centre 283	Agency Direct Employment	2 Bookers					<u></u>							
3113A	Candidate 147	Speciality / Staff Grade Doctor	Cost Centre 138	Agency Direct Employment	2 Bookers					•							
BC679	4 Candidates	Foundation Y2	Cost Centre 216	Agency Direct Employment	Booker 114					90							
F0208	Candidate 935	Band 7	Cost Centre 134	Agency Direct Employment	2 Bookers				(· (D)	1						
C89D2	3 Candidates	Registrar ST3 (+)	Cost Centre 138	Agency Direct Employment	3 Bookers					o							
06837	Candidate 637	Band 8b	Cost Centre 126	Agency Direct Employment	3 Bookers						\sim						
97666	3 Candidates	Speciality / Staff Grade Doctor	Cost Centre 131	Agency Direct Employment	3 Bookers					• •	•						
						1 Dec 1	19 1 Jui	n 20 1 D	ec 20	1 Jun 21	1 De	ec 21	:0	£50,	000	£100	,000
						CreationDate				Boo	oking Gro	ss Inc VA	T				



Liaison NHS Foundation Trust

Extended Bookings

Includes Jobs which have shifts with a Start Date on or after 1 January 2021

Please note that if the Original Booking Gross is £0 then the job has been extended with a new candidate or by a different booker



Job Reference	Worker Name	NHSI Grade	Cost Centre Name	Placement Type	Booked By	Original Times Booking Extended Gross	Extended Booking Gross	% Increase from Original Booking Gross	
TSCCG	Candidate 330	Band 6	Cost Centre 148	Agency Direct Employment	Booker 152	9 £0	£35,679	N/A	£35,679
					Booker 648	10 £9,154	£44,482	485.91%	£53,637
					Booker 744	1 £0	£7,746	N/A	£7,746
4FC3D	Candidate 188	Band 7	Cost Centre 148	Agency Direct Employment	Booker 648	19 £1,241	£56,257	4532.49%	£57,498
					Booker 744	1 £0	£8,275	N/A	£8,275
FA620	Candidate 155	Band 6	Cost Centre 272	Agency Direct Employment	Booker 318	15 £411	£25,945	6316.40%	£26,356
TS2C8	Candidate 149	Band 6	Cost Centre 285	Agency Direct Employment	Booker 152	3 £0	£14,557	N/A	£14,557
					Booker 338	2 £0	£7,552	N/A	£7,552
					Booker 603	4 £0	£17,697	N/A	£17,697
					Booker 624	0 £2,113	£0	0.00%	£2,113
					Booker 704	1 £0	£1,888	N/A	£1,888
594B9	Candidate 351	Band 6	Cost Centre 164	Agency Direct Employment	Booker 108	2 £0	£5,242	N/A	£5,242
					Booker 669	1 £0	£4,020	N/A	£4,020
					Booker 882	1 £0	£1,191	N/A	£1,191
	Candidate 368	Band 6	Cost Centre 164	Agency Direct Employment	Booker 108	2 £1,729	£4,419	255.56%	£6,148
									£0 £50,000 £100,000 £150,000 Total Booking Gross Inc VAT



Liaison NHS Foundation Trust

SCP Rates Info - October 2021 (Shift Start Date)
All Staff Type | All Division | All Site | All Specialty
Timesheet Status All (Excluding Did Not Work) | Date Field Shift Start Date



	Ass	ociate Spec	ialist	Co	onsultant / (GP		FY1		FY2		Specia	Speciality / Staff Doctor			ST1-2			ST3+		
NHSI Specialty	SCP Pay Rate	SCP Ceilin g Commis sion	SCP Brea ch Commi ssion	SCP Pay Rate	SCP Ceilin g Commis sion		SCP Pay Rate	SCP Ceilin g Commis sion		SCP Pay Rate		SCP Brea ch Commi ssion	SCP Pay Rate	SCP Ceilin g Commis sion		SCP Pay Rate	SCP Ceilin g Commis sion		SCP Pay Rate	SCP Ceilin g Commis sion	SCP Brea ch Commi ssion
100 - GENERAL SURGERY				£95.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
101 - UROLOGY				£95.00	£9.50	£7.50				£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
103 - BREAST SURGERY				£95.00	£9.50	£7.50													£60.00	£6.50	£5.50
110 - TRAUMA & ORTHOPAEDICS				£95.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£65.00	£6.50	£5.50
120 - ENT										£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
130 - OPHTHALMOLOGY				£105.00	£9.50	£7.50															
150 - NEUROSURGERY										£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£60.00	£6.50	£5.50
160 - PLASTIC SURGERY										£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
170 - CARDIOTHORACIC SURGERY										£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£60.00	£6.50	£5.50
180 - ACCIDENT & EMERGENCY	£75.00	£7.50	£6.50	£105.00	£9.50	£7.50				£55.00	£6.00	£5.25							£68.00	£6.50	£5.50
190 - ANAESTHETICS	£75.00	£7.50	£6.50	£115.00	£9.50	£7.50				£53.00	£6.00	£5.25	£65.00	£7.00	£6.00				£65.00	£6.50	£5.50
192 - CRITICAL CARE MEDICINE																			£60.00	£6.50	£5.50
300 - GENERAL MEDICINE				£115.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£60.00	£6.50	£5.50
301 - GASTROENTEROLOGY				£115.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
302 - ENDOCRINOLOGY				£115.00	£9.50	£7.50															
303 - CLINICAL HAEMATOLOGY				£95.00	£9.50	£7.50				£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£60.00	£6.50	£5.50
307 - DIABETIC MEDICINE				£95.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
320 - CARDIOLOGY										£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
326 - ACUTE INTERNAL MEDICINE				£95.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£65.00	£6.50	£5.50
328 - STROKE MEDICINE				£95.00	£9.50	£7.50				£53.00	£6.00	£5.25									
330 - DERMATOLOGY				£115.00	£9.50	£7.50															
340 - RESPIRATORY MEDICINE				£105.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
350 - INFECTIOUS DISEASES										£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
361 - NEPHROLOGY				£95.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
370 - MEDICAL ONCOLOGY										£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
400 - NEUROLOGY				£105.00	£9.50	£7.50				£53.00	£6.00	£5.25				£55.00	£6.00	£5.25			
410 - RHEUMATOLOGY				£95.00	£9.50	£7.50															
420 - PAEDIATRICS				£110.00	£9.50	£7.50				£53.00	£6.00	£5.25							£63.00	£6.50	£5.50
422 - NEONATOLOGY																			£60.00	£6.50	£5.50
430 - GERIATRIC MEDICINE				£105.00	£9.50	£7.50	£28.00	£3.00	£3.00	£53.00	£6.00	£5.25				£55.00	£6.00	£5.25	£60.00	£6.50	£5.50
501 - OBSTETRICS				£95.00	£9.50	£7.50				£53.00	£6.00	£5.25				£55.50	£6.00	£5.25	£60.00	£6.50	£5.50
810 - RADIOLOGY				£115.00	£9.50	£7.50													£60.00	£6.50	£5.50
823 - HAEMATOLOGY				£95.00	£9.50	£7.50				£53.00	£6.00	£5.25							£60.00	£6.50	£5.50
CLINICAL SUPPORT - Imaging				£115.00	£9.50	£7.50															



Liaison NHS Foundation Trust

Standard Bank Rates Info - October 2021 (Shift Start Date)
All Staff Type | All Division | All Site | All Specialty
Timesheet Status All (Excluding Did Not Work) | Date Field Shift Start Date



NHSI Specialty	FY1	FY2	ST1	ST3	ST5
100 - GENERAL SURGERY	£35.00	£40.00	£40.00	£50.00	
101 - UROLOGY	£35.00	£40.00		£50.00	
103 - BREAST SURGERY				£50.00	
110 - TRAUMA & ORTHOPAEDICS	£35.00	£40.00	£40.00	£50.00	
120 - ENT	£35.00	£40.00	£40.00	£50.00	
130 - OPHTHALMOLOGY				£50.00	
145 - ORAL & MAXILLO FACIAL SURGERY		£40.00	£40.00	£50.00	
150 - NEUROSURGERY		£40.00	£40.00	£50.00	
160 - PLASTIC SURGERY	£35.00	£40.00	£40.00	£50.00	
170 - CARDIOTHORACIC SURGERY	£35.00	£40.00		£60.00	
180 - ACCIDENT & EMERGENCY	£35.00	£50.00	£50.00	£75.00	
190 - ANAESTHETICS	£35.00	£40.00	£45.00	£60.00	£60.00
192 - CRITICAL CARE MEDICINE	£35.00	£40.00	£40.00	£60.00	
300 - GENERAL MEDICINE	£35.00	£50.00	£50.00	£75.00	
301 - GASTROENTEROLOGY	£35.00	£40.00		£50.00	
302 - ENDOCRINOLOGY	£35.00	£40.00		£50.00	
303 - CLINICAL HAEMATOLOGY	£35.00	£40.00	£40.00	£50.00	
307 - DIABETIC MEDICINE	£35.00	£40.00		£50.00	
310 - AUDIOLOGICAL MEDICINE	£35.00			£50.00	
320 - CARDIOLOGY	£35.00	£40.00	£45.00	£60.00	
326 - ACUTE INTERNAL MEDICINE	£35.00	£50.00	£40.00	£50.00	
328 - STROKE MEDICINE		£40.00		£50.00	
340 - RESPIRATORY MEDICINE	£35.00	£40.00		£60.00	
350 - INFECTIOUS DISEASES	£35.00	£40.00	£40.00	£50.00	
361 - NEPHROLOGY	£35.00	£40.00	£40.00	£75.00	
370 - MEDICAL ONCOLOGY	£35.00	£40.00		£50.00	
400 - NEUROLOGY		£40.00		£50.00	
410 - RHEUMATOLOGY		£40.00		£50.00	
420 - PAEDIATRICS	£35.00	£40.00	£45.00	£60.00	
422 - NEONATOLOGY		£40.00	£45.00	£60.00	
430 - GERIATRIC MEDICINE	£35.00	£50.00	£40.00	£50.00	
501 - OBSTETRICS		£40.00	£50.00	£60.00	
810 - RADIOLOGY				£60.00	
822 - CHEMICAL PATHOLOGY				£50.00	
823 - HAEMATOLOGY		£40.00		£50.00	
922 - SEXUAL HEALTH SERVICES				£50.00	
CORPORATE AND ADMIN - Admin other		£50.00		£75.00	