

CHC Invoice Validation Reviews



Achieved savings in excess of **£5.5m** to-date



What does the service do?

Our CHC Invoice Validation reviews focus on identifying and recovering overcharges and overpayments from CHC providers.

Our team of experts identify errors by reconciling invoices against agreed rates, local policies and frameworks.

Errors can occur in areas where adjustments may be required such as, deceased patients, hospital admissions, care package reductions and duplicated funding streams. We work hand in hand with providers to agree and recover any overcharges or overpayments on behalf of the Integrated Care Board (ICB).



Resources required

- Provide set of data for review
- Access to the ICB's SBS finance system and wider data sources
- Checking our findings before savings are recovered



Fee

Our fee is paid on a contingency basis, so we invoice the ICB for a percentage of the savings made. The invoice is only sent once you have received the refund/ credit note.



Client testimonial

"The work conducted by the team has helped us to understand our processes better, provided an opportunity to develop these and provide additional assurance around payments. Liaison's team have always been very approachable and flexible to our requirements especially with the pressures of the pandemic felt across the CCG. We found Liaison to be a useful partner for the CCG."

Senior CHC Commissioning Manager
NHS Buckinghamshire CCG



Key benefits

- ✓ Savings from recovering overcharges
- ✓ Validating CHC payments by reconciling to NHSE and NHSD data sources
- ✓ Each bespoke review is designed around your individual CHC function
- ✓ Delivered in a secure and IG compliant environment (CAG S251)

To find out more
please get in touch on
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